

Information about PKP Polskie Linie Kolejowe S.A.'s Head Office

Here is the main building of PKP Polskie Linii Kolejowe S.A.'s Head Office in Warsaw (full address ul. Targowa 74, 03-734 Warsaw), or PLK S.A. for short. PLK S.A. Management Board and employees work in the building.

The PLK S.A. Management Board manages the work of its units. The Board is assisted in its work by directors, deputies, chief officers and employees of many departments.

PLK S.A. units include:

1. Railway Lines District Units
2. Investment Implementation Centre
3. Railway Traffic Management Centre
4. Track Machinery Plant
5. Diagnostic Centre
6. Railway Security Guard
7. Infrastructure Repair Company

What does PLK S.A. do?

1. We are the manager of the national rail network.
2. We care about railway safety.
3. We schedule passenger, freight and special trains. The timetable is laid out at the request of our carriers.
4. We invest in the expansion of rail lines.
5. We improve travel comfort.
6. We raise safety standards.
7. Since 2005, we have run the "Bezpieczny przejazd..." (Safe Passage) public awareness campaign.
8. We provide passengers with the Portal Pasażera application, where travellers can check currently available train connections.

The PLK S.A. building is partially accessible for people with disabilities.

There are 2 entrances to the building - from ul. Targowa and from ul. Wileńska. Both entrances are accessible by stairs. There are no ramps or platforms for wheelchairs next to the stairs.

The building is listed in the Register of Historic Monuments. PLK S.A. has limited possibilities with regard to adapting the building for disabled people.

There are no disabled parking spaces in the immediate vicinity of the building.

There is no Polish Sign Language interpreter available at the reception desk or elsewhere in the building.

Induction loops are installed in the building's reception desks. Additionally, the Head Office of PLK S.A. it has two portable loops.

How to reach the reception desk?

Enter the building through the main entrance. You have a choice of entering from either ul. Targowa or ul. Wileńska. To the right of the entrance you will find the reception desk. Next to the reception desk there are security gates. People with disabilities can pass through them.

Lifts in the building

There are lifts on the ground floor near the reception desks. The lifts can be used by people in wheelchairs.

From the lifts you have access to the offices, which are located in the parts of the building marked A, B (from ul. Targowa) and D, E (from ul. Wileńska).

Access to part C of the building is not possible directly after exiting the lift because of stairs.

You can enter all parts of the building with an assistance dog or a guide dog. You must remember to inform building security about this.

In the PLK S.A. building there are no:

1. Toilets for people with disabilities.
2. Signage in Braille.
3. Contrast signage or signage in enlarged print for the blind and visually impaired.

To do things at PLK S.A., persons with special needs can:

1. Write a letter and send it to: PKP Polskie Linie Kolejowe S.A., ul. Targowa 74, 03-734 Warsaw
2. Write a letter and send it using the e-PUAP platform: www.epuap.gov.pl ePUAP stands for Elektroniczna Platforma Usług Administracji Publicznej (Electronic Platform

for Public Administration Services). For this method you will need the Internet and your ePUAP account. PLK S.A. electronic inbox: /PLK/SkrytkaESP

3. Write a message and send it using the contact form. You need internet access for this method. Contact forms can be found on the PLK S.A. website: <https://www.plk-sa.pl/kontakt/formularze-kontaktowe/>.
4. Make a phone call. Telephone numbers of PLK S.A. offices are available on the website under the Contact tab: <https://www.plk-sa.pl/kontakt/centrala-spolki/>.

All information about PLK S.A. can be found at: <https://www.plk-sa.pl/>.